

Armstrong Certified Installers

NEW CERTIFICATION UPDATE REQUIREMENT

Certification Update Deadline April 30, 2014

ACIP Certification

With 10 years and 9,000+ certified installers, the Armstrong Certified Installer Program (ACIP) continues to grow. Consumers, architects, general contractors, and retail customers ask for, or require, Armstrong Certified Installers for their projects. With the rapid changes in flooring products, adhesives, and installation systems, it is critical for a certified installer to remain knowledgeable. Keeping this in mind, the next step for the ACIP will be a requirement for the certified installer to update their certification every three years to maintain their certification.

ACIP FEATURES	ACIP BENEFITS
Website Recognition	Thousands of customers visit Armstrong.com daily as they look for installers in their area
Retail Designation	Differentiate and set yourself apart from competition
Enhanced Knowledge	Members of the ACIP have an average claim rate of 0.007%
Financial Benefits	In the rare occasion that you would have a complaint due to Installation error with an Armstrong product installed using the Armstrong Guaranteed Installation System, Armstrong will supply replacement Armstrong materials and installation products (up to \$1000 for Residential & Laminate installations and \$2,500 for Commercial, Linoleum and Wood installations)

UPDATE TODAY!

Simply go to Armstrong.com/CertificationUpdate to print the update test. Send completed test and registration form to:

Armstrong World Industries, Inc.
Attn: Rick Herr
2500 Columbia Ave
Lancaster, PA 17604



If you have never been certified, please contact your local Adleta representative for details

If your installers have updated their certification but your store doesn't have the Certified Installer designation, please contact SAMSIN@armstrong.com.

If your completed test and registration form are not received by April 30, 2014, the Retailer's designation as an Armstrong Certified Installer will be removed from Armstrong.com and all financial benefits will be void.





On April 30th, 2014 all Armstrong Certifications that are 3 years old and older will be void.
Going forward all Armstrong Certifications will be valid for 3 years from the date of training.

As stated on the front of this flyer an installer can go to Armstrong.com/CertificationUpdate and download the test. They must complete the test and get it mailed to Armstrong prior to the deadline. They must score 80% on the test to keep their certification. After April 30th, 2014 the only way to get the certifications back will be to attend a complete class.

The following is the costs for a complete Certification:

Commercial: 2 Days--\$300.00

Wood and Laminate—1 Day--\$200.00 (2 certifications)

Residential—1 Day--\$150.00

Adleta has scheduled the following full classes for Installers whose certification has expired or for those who have never been certified. These will held at the **Carrollton location**.

**Commercial—Monday, March 17 and Tuesday March 18—8am to 5pm (must attend both days)

**Wood and Laminate—Wednesday, March 19—8am to 5pm

**Residential—Thursday, March 20—8am to 5pm

Adleta has scheduled re-certifications at the **Carrollton location** as follows: This will include the test that must be sent to Armstrong before April 30th, 2014. The cost of each recertification is \$80.00 per installer.

**Commercial—Monday, March 31—8am to Noon

**Wood and Laminate—Tuesday, April 1—8am to Noon

**Residential—Wednesday, April 2, --8am-1pm

**Commercial—Monday, April 14—8am to Noon

**Wood and Laminate—Tuesday, April 15—8am to Noon

**Residential—Wednesday, April 16—8am to 1pm

The following re-certifications have been scheduled at the **Adleta Warehouse in Little Rock, Arkansas**. The cost of each recertification is \$80.00 per installer.

**Commercial—Tuesday, April 8—8am to Noon

**Wood and Laminate—Wednesday, April 9—8am to Noon

**Residential—Thursday, April 10—8am to 1pm

Please register with Stacey Martin at least 7days prior to the scheduled certification. You can contact her as follows:

Phone: 972-620-5600, Ext. 1218

800-423-5382, Ext. 1218

Fax: 972-354-2326—Attention: Stacey Martin

Registration forms are available on the Adleta.com web site.